

Orient Paper Mills A unit of Orient Paper & Industries Ltd

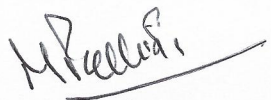
Customer Care Policy

We Orient Paper Mills, (Prop. Orient Paper & Industries LTD), P.O. Amlai Paper Mills, Dist. Shahdol, Madhya Pradesh – 484117, India, are an integrated pulp & paper manufacturing unit. We are the largest manufacturer of Virgin Grade Tissue Paper and are also manufacturing high quality writing & printing paper in India.

We are committed to

- Understand the need and aspiration of our customers and device appropriate business strategies to satisfy the customer need.
- Manufacture and supply of good quality Tissue Paper and high bulk writing & printing paper.
- Be a transparent and customer friendly company
- Redress the grievances of our customers in the shortest possible time
- Treat all our domestic & export customers as stakeholders and follow the spirit of working and growing together.

Date: 1st April 2019


M. L. Pachisia
Managing Director

Orient Paper Mills (A Division of Orient Paper and Industries Limited)

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